NOTICE REGARDING CORONAVIRUS (COVID-19)

The Spa at The Joule is closely monitoring the Centers for Disease Control (CDC) and local health department statements. The health and safety of our guests and staff are of the utmost importance.

We have reviewed our standard disease-control processes and have enhanced these practices considering recent Coronavirus concerns. Here are the specific steps we’re following to ensure the health of our clients and staff:

• We have frequent communication with our team members to make them aware of policy updates and to follow CDC guidelines.
• Our treatment rooms and all equipment used during services continue to be sterilized between clients. We have heightened cleaning regimes and increased the number of times we disinfect common area surfaces throughout the day.
• As standard practice, all team members are trained to follow personal hygiene habits suggested by the CDC and local public health departments. All staff already wash their hands and have been instructed to stay home if they feel sick. We have also added hand sanitizer throughout the spa for both clients and staff.
• We are limiting hours of operation as well as the number of services we provide at one time to mitigate risk to our guests and staff.
• Our staff will wear face masks during provided services and throughout the spa.

FOR OUR CLIENTS

• We ask that if you or anyone in your house are sick or not feeling well to please stay home and call to cancel your service.
• We ask that you bring and wear a face covering to the spa.
• We request that you call to reschedule your service if you have traveled in the last 14 days.
• The CDC recommends that anyone who has recently traveled in the last 14 days to monitor their health and practice social distancing for 14 days after you return from travel.
• The CDC recommends washing your hands often with soap and water for at least 20 seconds. If soap and water are not readily available, use an alcohol-based hand sanitizer.

If you would like to schedule, cancel or reschedule a service, please reach us directly at 214.261.4555 or via email at spareservations@thejouledallas.com, and we will do our best to accommodate you.

IN WELLNESS,
THE SPA AT THE JOULE